



PARADISE RESORTS JAMAICA FREQUENTLY ASKED QUESTIONS

Q. How do I reserve a Villa with Paradise Resorts Jamaica?

You're Step by Step Reservation Guide

1. Allocate yourself a Realistic Budget
2. Call or email PRM highlighting dates & number of people in your group
3. Once your questions are answered complete your reservation

Rental procedures vary for each villa. All of our villa's require a deposit (30%-50%) to confirm the reservation. We accept payment by Credit Card, Western Union, Paypal or Wire Transfer. (Please contact us for details). The rental balance and damage deposit must be received within 60 days prior to arrival.

Q. Why should I choose Paradise Resorts Jamaica for my luxury Villa rental?

With a portfolio of Hand picked Jamaican Villas at a variety of price points, Villa Paradise Resorts Jamaica offers a very personalized one on one service with both our clients and Villa owners. Paradise Resorts Jamaica works directly with our luxury Villa owners to book the right Jamaica vacation Villa. PRJ'S good standing relationships allow us to leverage the best possible service. Paradise Resorts Jamaica is not a third party agency.

We pay attention to the smallest details that are often lost with some of the larger companies. From the moment you contact Paradise Resorts Jamaica- until the time you return home - you will have one point of contact. We have been in the travel industry for over 15 years and we have a destination representative's local to Jamaica to assist you during your Villa vacation if necessary. You can rely on us and always contact us for assistance.

Q: Does Paradise Resorts Jamaica ever discount the listed rental rates?

Yes, we do have specials so please inquire. The discount for your vacation villa rentals depends on the time of year of travel, last minute requests and number of guests. We do our best to find you a Jamaican vacation Villa that is within your budget.

Q: Does Paradise Resorts Jamaica have additional Villas and locations?

Yes, we are continuously adding to our collection of Caribbean villas locations so please always inquire for availability. We take pride in finding a tropical vacation Villa rental that will meet your specifications.

Q: Does it cost more to rent a Villa than to stay at a hotel or resort?

One important attribute of renting a villa is cost savings. Many vacationers assume an upscale vacation villa would be too costly to rent. However, villas are competitively priced and a luxurious Jamaican home for rent for the same amount or less than the cost of a 3 star hotel or resort room.

Q: Is there a minimum stay requirement for a Villa rental?

Most Jamaican villas require a 3-night minimum rental during Low Season, 5-night minimum rental during Winter Season, and a 7 night minimum rental during (Peak Season) Christmas and New Year's. Please inquire for shorter stays.

Q: Where can I purchase trip insurance for my vacation?

Trip insurance is highly recommended. Don't let a last minute emergency ruin everything. Please contact Paradise Resorts Jamaica for additional information.

Q: Does our Villa rental come with maid service and a cook?

The staffing of the Villas varies in different locations. Most of our Villas have a full staff to cater to its guests including Housekeeper, Cook, and Gardener/Security. We can arrange for a Personal Chef service at any of our properties at an additional cost of \$60 per day.

Q: Does Paradise Resorts Jamaica offer additional services for our island stay?

Guests can choose to receive a variety of services to pamper themselves during their Jamaica Villa rental; we can help you arrange grocery shopping for the private Villa, general meal preparation services, Chef Services, Tours, Private Drivers and even a private massage on your sundeck to relax from your trip. Just let us know what you would like to make your vacation as special and relaxing as possible and we will do our best to ensure that you have it.

Q: What are the prices ranges of the Villas?

Jamaican vacation Villa prices range from about \$2,000 per week to \$20,000 per week. The key factors in determining the price of a villa are the size, number of bedrooms, architectural design, décor, location of the villa, the region it is in, and the time of year you choose to travel.

Q: How is the price determined?

Since all of the Jamaican villas that we represent are privately owned vacation homes, pricing criteria can vary from home rental to home rental, from season to season, and from destination to destination based upon the individual owner preferences. Location, quality, amenities, inclusive services, and popularity/availability of the vacation home rentals are all price influencing factors.

Q: What is included?

Amenities and services vary from house to house and from destination to destination. Please check the individual villa description for which amenities and services are and are not included in each of the villas you are interested in.

Q: What are some of the advantages of a villa versus a hotel?

You will have complete privacy in your Jamaican vacation rental, in your pool, and with your family and friends. There can also be a cost savings when travelling with your family or larger groups. It is comfortable to enjoy the space in a nicely designed, appointed and outfitted Jamaican home rental.

Q: Can I reserve the same villa for the same time next year if I like it?

If you would like to reserve the same vacation villa for the same time next year, Paradise Resorts Jamaica strongly encourages you to rebook that villa with Paradise Resorts Jamaica as soon as you return. The most popular luxury vacation villas are rented quickly. Your PRJ Consultant will call you upon your return to assist you in rebooking your villa, or to help you find another personalized villa vacation rental in another of our selected Villas.

Q: How many guests can I bring with me?

A maximum occupancy number is stated in the villa description (depending upon number of beds). If you arrive with additional people above the maximum occupancy allowance, it is grounds for asking you to leave the private home rental and you forfeit your rental. If you have last minute guests travelling with you, Paradise Resorts Jamaica will be happy to help you find a supplemental villa rental or hotel accommodations for your guests, or if possible, to find you a larger vacation villa (if we can replace your rental in your original villa rented).

Q: Will I need to put down a security deposit on my villa rental?

Security deposits vary from villa to villa. Amounts are determined at the discretion of the villa owner. For instance, if a villa contains valuable antiques, artwork or electronics, the security deposit can be greater. Most villas require a security deposit of some kind (ranging from \$500 to \$1000 depending upon the weekly rental rate).

Q: Who do I contact in the event I have a problem at the villa?

Every villa offered by Paradise Resorts Jamaica has a local contact, local housekeeper, villa manager, or local villa management company who is accessible around the clock to respond to any problem you might have at your villa.

Q. If we only use part of the Villa, will someone else be using the additional bedrooms and sharing the villa?

No, you will be the only guests staying at the luxury vacation villa and you will have access to the number of bedrooms that you rented and full access to the amenities offered, unless otherwise specified.

Q. What are the Contact details for Paradise Resorts Jamaica?

Paradise Resorts Management
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